



# A BARRIER-FREE TRIP TO PARADISE

Information for visitors with a disability

The following pages will help you to plan your visit to the Gardens of Trauttmansdorff Castle as thoroughly as possible and enjoy a fabulous barrier-free journey around this incredible world of nature, culture and art!

More Infos:

[www.trauttmansdorff.it](http://www.trauttmansdorff.it)





# A BARRIER-FREE TRIP TO PARADISE!

## 🕒 OPENING TIMES

Open 7 days a week!

1<sup>st</sup> April – 15<sup>th</sup> October: 9 AM – 7 PM

16<sup>th</sup> October – 31<sup>st</sup> October: 9 AM – 6 PM

1<sup>st</sup> November – 15<sup>th</sup> November: 9 AM – 5 PM

Fridays in June, July and August: 9 AM – 11 PM

## 💰 PRICES

Reduced admission: 13.00 € (incl. admission to Touriseum)

Free admission for accompanying person (note of proof required)!

Garden tour: 7.00 € (per person, free admission for one accompanying person)

## ✅ OUR SERVICES FOR PEOPLE WITH DISABILITIES

- 7 free, reserved parking spaces (P1)
- Free admission for one accompanying person (note of proof required)
- Guide dogs and medical response dogs permitted
- Barrier-free visitors' route (Gardens, castle and catering facilities)
- Barrier-free toilets throughout the grounds
- A number of barrier-free lifts in the castle and restaurant
- Signposted non barrier-free trails
- Private (group) tours (advance booking required)
- Info Point at the Visitor Centre
- Trauttmansdorff Shop

Plan on 4-6 hours for a relaxing tour of the Gardens. The grounds cover 12 hectares and 100 metres of elevation, and have so much to offer! If you're just planning a short visit, however, the central area of the Gardens is in the immediate vicinity of the entrance.

## PRIVATE TOUR FOR GROUPS WITH PEOPLE WITH DISABILITIES

A garden guide will lead groups of up to a maximum of 6 people + one accompanying person per visitor (free admission). Personal assistance ensures that the tour will be targeted to your wishes and needs. Advance booking required at +39 0473 255 600 or [info@trauttmansdorff.it](mailto:info@trauttmansdorff.it).

## FREE WHEELCHAIR HIRE

Manual or electric wheelchairs can be rented free of charge at the entrance area.

We recommend booking in advance at +39 0473 255 620 or [info@trauttmansdorff.it](mailto:info@trauttmansdorff.it).

## 🍴 CATERING

Catering is provided by the kitchen staff at the Restaurant Schlossgarten and the Palm Café in the middle of the Gardens. On request, we can prepare gluten-free dishes and cater for food intolerances. For groups with a number of wheelchairs, we recommend booking in advance.

## 📍 BARRIER-FREE ARRIVAL







Getting here by car:

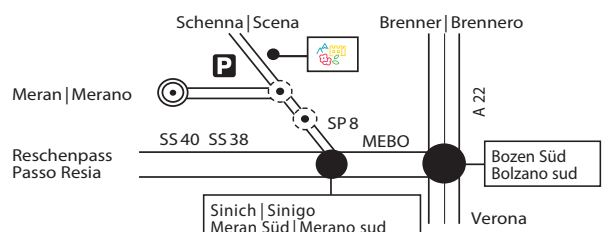
- Brennero Motorway (A22), exit Bolzano Sud, expressway (SS 38) Bolzano-Merano, exit Sinigo/Merano Sud, roundabout turn-off to Scena | Sat-nav: The Gardens of Trauttmansdorff Castle
- 7 reserved parking spaces in car park 1 (P1) for people with disabilities, 2 of which are directly beside the entrance

If all the parking spaces in P1 are occupied except for the spaces reserved for people with disabilities, the barrier will not open. If you would like to use a reserved parking space, ring the bell at the barrier and an assistant will come to help you.

Getting here by public transport (city lines 1B and 4):

- Bus lines 1B and 4 are equipped with access ramps for boarding/alighting
- Barrier-free access to bus stops
- The stop for bus no. 4 is equipped for visually-impaired passengers

-  Bozen | Bolzano ► Meran | Merano
-  Meran | Merano 1B • 4
-  Meran | Merano ► Sissi-Weg | Sentiero di Sissi | Sissi's Path
-  330 4,50 € pro Tag | al giorno | per day
-  9 kostenlos | gratis | free
-  46° 39' 39" N 11° 11' 04" E





## GETTING AROUND THE GARDENS

Barrier-free is the norm at the Gardens of Trauttmansdorff Castle!

Trails which are not barrier-free are clearly marked with a staircase or a no wheelchair-access sign along the route.

Panoramaweg zum Matteo Thun'schen Gucker  
Sentiero panoramico verso il Binocolo di Matteo Thun  
Panoramic Trail to the Matteo Thun's Viewing Platform

All trails which are not marked with a warning sign are barrier-free!

Rundweg Wasser- und Terrassengärten  
Percorso Giardini acquatici e terrazziati  
Water and Terraced Gardens Circuit

All stairways and slopes are clearly indicated in the orientation map and in the Gardens themselves. Trails which cannot be accessed with prams or wheelchairs are also signposted.



## USEFUL LINKS:

[www.trauttmansdorff.it](http://www.trauttmansdorff.it)  
(The Gardens of Trauttmansdorff Castle website)

[www.touriseum.it](http://www.touriseum.it)  
(Touriseum – South Tyrol Museum of Tourism website)

[www.schlossgarten.it](http://www.schlossgarten.it)  
(Restaurant Schlossgarten and Palm Café website)

[www.altoadigepertutti.it](http://www.altoadigepertutti.it)  
(Official website for barrier-free tourism in South Tyrol)

## NOTES AND TIPS

- Make sure you allow yourself plenty of time to enjoy your stay.
- We recommend that people who use manual wheelchairs bring an accompanying person.
- The slopes and steps in the Gardens are difficult, even with an accompanying person.
- It is possible to cover a part of the ascent by using the lifts in the castle and the restaurant.
- The central area of the Gardens, Touriseum, the Restaurant Schlossgarten and the Palm Café are just a few minutes away from the entrance.



- All circuits trails and panoramic trails are barrier-free, except for the panoramic trail to the Matteo Thun's Viewing Platform.
- We would particularly recommend all circuits trails that cover only a small elevation difference.
- The Touriseum is barrier-free, except for the historic rooms on the 2nd floor.
- The magnificent Deuster Hall is accessible via 2 stair lifts which can accommodate specific models of wheelchair.

## EVENT TIP

### 6<sup>th</sup> MAY OPEN DAY FOR PEOPLE WITH DISABILITIES

Every year, the Gardens of Trauttmansdorff Castle organise a day for people with disabilities. For one full day, people with disabilities (valid ID and official proof of disability required) can enjoy the magnificent spring flowers at the barrier-free Gardens of Trauttmansdorff Castle. At the Touriseum, visitors can take an entertaining journey through the history of tourism in Tyrol.

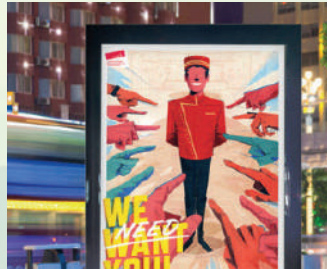
In cooperation with the South Tyrolean Dachverband für Soziales und Gesundheit – Federazione per il Sociale e la Sanità



# HIGHLIGHT 2023



In 2023, the focus at the Gardens of Trauttmansdorff Castle will be on the issue of invasive neophytes. A didactical programme in various locations at the Gardens will highlight 35 kinds of invasive plant species, detailing their negative impact on the environment, with advice on how to counter their proliferation.



The Touriseum opens the new special exhibition “We need you - Staff shortages in the hotel and catering trade”. The exhibition shows some of the main causes of staff shortages, highlights strategies against them and repeatedly draws comparisons between the current situation and past periods.

The Gardens of  
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